

ForwardIT is an IT consulting firm specializing in IT operations and maintenance (O&M), AI/ML, and automation. We provide federal modernization services, delivering secure modern workplace solutions, cloud applications, and data automation for federal agencies. ForwardIT delivers measurable uptime, faster ATOs, and white-glove support. Our expertise spans across CRM solutions, revenue cycle management solutions, human capital management implementations, ERP integration, automation, cloud migration, and data analytics. Our mission and vision focus on enabling digital transformation through smart, scalable technologies that improve operational efficiency, reduce waste, detect fraud, and eliminate abuse. Our firm has supported major federal and commercial agencies, including ARPA-H, the U.S. Coast Guard, USCIS, NOAA, and TSA.

PAST PERFORMANCE & CORE SERVICES



U.S. Citizenship and Immigration Services

ChatBot Implementation

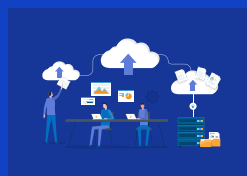


Transportation Security Administration

Data Analytics
Power BI
Implementation



Modernization
Digitization



Service Desk &
Desktop Support

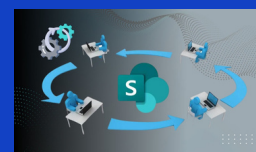


Automation with
Power Platform



ARPA H

Full Suite of
IT Support &
Development
Services



EXAMPLES

- Enterprise AI Maturity Framework used to cut processing time for key workflows by 49% at NOAA.
- Enterprise Transformation Framework used to reduce manual document handling by 74% at Coast Guard.
- PowerBI Data Analytics dashboards used to improve decision-making by 23% at TSA.
- White Glove IT Operations and Maintenance Services rated with 97% customer satisfaction at ARPA-H.

COMPANY DETAILS

Jennifer Anukem, Esq.
Chief Executive Officer

info@theforwardit.com

(301) 235-2050 (P)

(301)-250-7437 (F)

7209 Hanover Pkwy
Suite A
Greenbelt, MD
20770

DIFFERENTIATORS

- Workflow Automation with Microsoft Power Applications Platform.
- Service Management Practitioners with expertise in Remedy, ZenDesk, and ServiceNow.
- Chatbot Implementation in AWS Platform.
- PowerBI Data Analytics Implementation.
- IT Equipment Lifecycle Management (provisioning, refurbishing, and disposal)